



**REQUEST FOR PROPOSAL
RFP GP012324**

SECURITY GUARD SERVICES

**EAST SIDE UNION HIGH SCHOOL DISTRICT
830 North Capitol Avenue
San Jose, CA 95133-1316**

RFP DUE DATE: October 13, 2023, 5:00 PM

Notice to Vendors

The East Side Union High School District (ESUHSD) is requesting proposals for the award of purchase order contract for the **Security Guard Services** in accordance with the minimum specifications included herein.

PlanetBids is a web enabled procurement and electronic bidding system. In order to begin bidding for this RFP the Vendor must first register, for free, online: <http://www.planetbids.com/portal/portal.cfm?CompanyID=24763>

As a registered and approved vendor within our vendor database, you will be automatically notified of bid alerts, bid changes or updates and addenda. All bid related information is located within the different tabs of the bid detail. Only applicable tabs will be available within the bid.

To download a copy of the line item, register and login to PlanetBids, double click on the Project Title you wish to bid on. Once the bid is open select the Line Items tab. In the top right corner click on Export. Save file under desired folder and name.

Copies of the RFP, including forms that need to be completed and submitted, can be downloaded from the PlanetBids website.

All proposals are to be submitted electronically via PlanetBids on or before **October 13, 2023, 5:00 PM**. All necessary documentation for this RFP can be downloaded via the PlanetBids website.

Contact Person: Phuong Nguyen
Phone: 408-347-5073

Paper RFPs will not be accepted. We are only accepting electronic RFPs via PlanetBids.

No vendor may withdraw any proposal for a period of ninety (90) calendar days after the date set for the proposal submittal deadline. A successful respondent vendor shall not be relieved of the proposal submitted without the District's consent, which relief the District may grant or deny in its discretion.

ESUHSD will review the responses, contact references, and complete a weighted scoring matrix for each respondent vendor.

ESUHSD reserves the right to accept or reject any item or group(s) of items of a proposal. ESUHSD also reserves the right to waive any minor informality or irregularity in any proposals. Additionally, ESUHSD may, for any reason, decide not to award an agreement as a result of this RFP, or to reissue the RFP.

There will not be a formal public opening for this RFP. After the recommendation for the purchase order contracts award is submitted to the Board of Trustees for approval, all proposals will be available for public review.

For assistance with eBidding, please refer to the eBidding User Guide. To locate the eBidding Users Guide, click on "Place eBid". After you have accepted the terms and conditions, click the "?" (Red question mark) located at the upper right of the page to access the PlanetBids Support Page. Here you can view Frequently Asked Questions, download the eBidding Users Guide or open a support ticket for further assistance.

The User Guide can be downloaded from the vendor portal or by following this link:

<https://www.planetbids.com/UsersGuides/PlanetBids%20BidsOnline%20Users%20Guide.pdf>

If you are having technical issues downloading or submitting your bid documents please contact Planet Bids Directly at (818) 992-1771.

Proposed Timeline

The following is the anticipated timeline of events for this RFP. ESUHSD may change the estimated dates and processes as deemed necessary.

September 22, 2023	Release of Request for Proposals
October 9, 2023	Last day for submissions of questions and/or clarifications on PlanetBids by 1:00 PM
October 13, 2023	Proposals Due electronically only on PlanetBids by 5:00 PM
November 16, 2023	Recommendations to the Board of Trustees to award
December 1, 2023	Tentative Contract Start Date

Addenda

The ESUHSD may modify this RFP, any of its key action dates, or any of its attachment, prior to the proposal submittal date. Addenda will be numbered consecutively as a suffix to the RFP reference number. Addenda shall be available for public view on PlanetBids. It is the Respondent Vendor's responsibility to ensure they have incorporated all addenda. Failure to acknowledge incorporated addenda will not relieve the Respondent Vendor of the responsibility to meet all terms and conditions of this RFP and any subsequent addenda.

Inquiries and/or Clarifications

Any requests for clarification of the RFP shall be made via PlanetBids only, under the "Q&A" tab, no later than **October 9, 2023 1:00 PM.**

All responses to questions/clarifications will be posted to the PlanetBids website. If any addenda are issued, they too shall be posted to the PlanetBids website. It is the Respondent Vendor's responsibility to review PlanetBids for any responses and/or addenda.

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ESUHSD is responsible only for what is expressly stated within this RFP and any authorized written addenda thereto. ESUHSD is not responsible for and will not be bound by any person not authorized to act on its behalf.

*As of the issuance date of this RFP and continuing until the final date for submission of proposals, **contact with ESUHSD employees is strictly limited.** All personnel representing ESUHSD are specifically directed not to hold meetings, conferences or technical discussions with any vendor for purposes of responding to this RFP. Any vendor found to be acting in any way contrary to this directive will be **disqualified from entering into any contract** that may result from this RFP.*

Submission of RFP Proposals

Please review this RFP carefully before responding to ensure that all procedural, system and contractual requirements are fully understood. Failure to adhere to all requirements will disqualify the proposal.

Proposals must be submitted no later than October 13, 2023 by 5:00 PM.

Evaluation Criteria

The following is the criteria by which ESUHSD will evaluate proposals submitted in response to this RFP.

RFP Evaluation Criteria	
Customer Support	30%
Scope of Services	25%
Costs	20%
Implementation Timeline	20%
Vendor Qualifications/Past Relationship with ESUHSD/References	5%
Total	100%

District Overview

The East Side Union High School District (ESUHSD), established in 1950, serves over 21,000 students in grades 9-12 at 11 comprehensive high schools and five alternative education sites. The District has the third-largest high school enrollment in the State and the largest in Northern California.

Purpose of the Proposal

The East Side Union High School District is seeking proposals to provide Security Guard Services at ESUHSD including the District Office, High Schools, Adult Centers and other alternative education schools as described below.

ESUHSD would like to have the successful Vendor offer other school districts and community college districts, any public corporation or agency, including any county, city, town or public corporation or agency within the State of California, the right to receive the services at the same price and at the same terms and conditions pursuant to sections 20118 (K-12) and 20652 (Community Colleges) of the Public Contract Code. ESUHSD waives its right to require such other districts and offices to draw their warrants in the favor of the District as provided in said Code sections. Acceptance or rejection of this clause will not affect the outcome of this RFP.

Scope of Services

The Scope of Services for East Side Union High School District (ESUHSD) is to negotiate a contract with a vendor who will provide on-call Security Guard Services at all ESUHSD locations. Currently the District has two vendors who have been providing the services outlined below:

The Security Guard Company shall provide on-call fire alarm, intrusion, power outage responses, and stationary guard services. Please provide an annual flat rate cost for each of the following Security guard services:

1. Services:

- a) The security company shall provide on-call alarm response services for the hours and days listed below Monday through Thursday 5:00 PM - 6:00 AM, Friday starting at 5:00 PM continuous through Monday at 6:00 AM, and 24-hour coverage during all District holidays and closures.
- b) The security company shall provide two (2) roaming patrol vehicles whereas; one patrol could patrol the South end of the school District and the other could patrol the North end of the school district, who would respond to alarm calls between the hours of 10:00 PM – 6:00 AM, Monday thru Sunday and between the hours of 10:00 AM – 2:00 PM, Saturday and Sunday (times may be modified upon request by the District).

- c) In addition, dispatch coverage is needed from 5:00 PM-10:00 PM Monday through Friday and the remainder of the weekend when roaming patrol officers are not scheduled. 24-hour dispatch coverage is needed during all District holidays and closures when roaming patrol officers are not scheduled.
- d) The security company shall provide upon request a stationary security guard to remain onsite until released by ESUHSD for fire watch, power outage coverage, constructions sites, incidents and/or other projects as needed. An hourly rate and/or an annual flat fee is required for these services.
- e) The security company shall provide on-call back up security measures for unsecured gates; provide temporary lock and chain upon ESUHSD approval to secure gates.
- f) The security company shall provide 24 hours/day, 7 days/week Dispatch Center.
- g) The security company shall provide 24 hours/day, 7 days/week, on-call management contact information for any concerns or requests in which the Dispatch Center person is not able to provide answers or decisions to certain situations.
- h) The security company shall provide flexible time adjustments for the roaming patrol vehicle and stationary coverage as needed.

Schedule	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
On-call Alarm Response	2:00 PM – 6:00 AM Mon	5:00 PM – 10:00 PM	5:00 PM – 10:00 PM	5:00 PM – 10:00 PM	5:00 PM – 10:00 PM	5:00 PM – 10:00 PM	6:00 AM – 10:00 AM and 2:00 PM – 10:00 AM Sun
Roaming Patrol Vehicle	10:00 AM – 2:00 PM	10:00 PM – 6:00 AM	10:00 PM – 6:00 AM	10:00 PM – 6:00 AM	10:00 PM – 6:00 AM	10:00 PM – 6:00 AM	10:00 AM – 2:00 PM

2. Response Calls

- a) The contracted monitoring service company will notify the awarded security company when an alarm goes off.
- b) Once notified of an alarm, the awarded security company shall respond on-site within 30 minutes.
- c) Once the security guard arrives at the site, several options may occur:
 - i) False Alarms: After the security guard investigates the premises from where the alarm originated and finds that it was a false alarm, the security guard will take care of the problem, inform the monitor company and leave once it is done.
 - ii) RP (Responsible Person) is needed: If an ESUHSD staff is required, the awarded security company will call the monitoring service company in which the monitoring service company will call the person on the RP list. (The monitoring service company will have a RP list for each school site.)
 - iii) If a real emergency exists where the police or fire department is needed, the monitoring company will notify the police and the RP on the list. Once the RP is contacted, the RP will make the decision to whether the security guard should stay or not depending on the circumstances of the situation.
- d) The next business morning, the security guard company will e-mail an Alarm Report to designated ESUHSD staff. The report shall include but not limited to; date, arrival/departure times of the response, school site, location, type of alarm, if a RP/police/fire was contacted, name of dispatcher, name of security officer, and details of the incident.

3. Other Contractor Responsibilities

- a) The security company is to provide a uniform for their security personnel.
- b) The security company will be responsible for all “guard card” requirements for their security personnel. All security personnel must have a “guard card” issued by the State of California on them.

- c) The security guard should have a photo ID card identifying them at all times.
- d) The security company will be responsible for fingerprint clearance and for providing ESUHSD with verification of fingerprint clearance.
- e) The security company shall provide consultation services to the ESUHSD to make any necessary recommendations as appropriate.
- f) All employees of the security company must have two-way radios or cellular capability for contacting the police or security company headquarters.
- g) Security officers will walk the entire site on a regular basis during their assigned shift.
- h) The District will be implementing a system to assure that thorough rounds are being conducted at each site by the security guards. This system will serve as evidence of the officer's activity while patrolling the site for that shift. The District is open to suggestions from the bidders on systems they are familiar with. The District will determine the patrol routes at each site. All established routes may be modified upon request by the District.
- i) Security Company shall download information from scanners and send it to the district. This information along with any other pertinent information that took place during a shift will then be the "Daily Activity Report" for each site, from each officer.
- j) Security personnel will carry keys and alarm codes for each site and assist other agencies in searching the site if required.
- k) The security officers will be required to escort all trespassers or loiterers off ESUHSD premises when responding to a call. The security officer must remain in visual contact monitoring the violators until they are completely off of school property before departing.

The winning bidder will be expected to uphold a code of ethics and professional conduct throughout the terms of this contract. Any actions considered unethical or unprofessional may result in a penalty fee. Examples of unethical or unprofessional conduct include but are not limited to sleeping on duty, falsifying reports, not wearing approved security uniform, delayed responses over 30 mins, not conducting thorough rounds as scheduled, discriminatory jokes and language.

4. Location of Services

Education Center 830 N. Capitol Ave San Jose, CA 95133	Calero High School 420 Calero Avenue San Jose, CA 95123
Andrew P. Hill High School 3200 Senter Road San Jose, CA 95111	Foothill High School 230 Pala Avenue San Jose, CA 95127
Evergreen Valley High School 3300 Quimby Road San Jose, CA 95148	Pegasus High School 1776 Educational Park Drive San Jose, CA 95133
Independence High School 1776 Educational Park Drive San Jose, CA 95133	Phoenix High School 6150 Snell Road San Jose, CA 95123
James Lick High School 57 North White Road San Jose, CA 95127	Independence Adult Center 625 Educational Park Drive San Jose, CA 95133
Mt. Pleasant High School 1750 South White Road San Jose, CA 95127	Overfelt Adult Center @ W.C.Overfelt HS 1901 Cunningham Avenue San Jose, CA 95122
Oak Grove High School 285 Blossom Hill Road San Jose, CA 95123	Ace Charter School @ Independence HS 1776 Educational Park Drive San Jose, CA 95133
Piedmont Hills High School 1377 Piedmont Road San Jose, CA 95132	Downtown College Prep @ Independence HS 1776 Educational Park Drive San Jose, CA 95133
Santa Teresa High School 6150 Snell Road San Jose, CA 95123	KIPP Charter School @ Independence HS 1776 Educational Park Drive San Jose, CA 95133
Silver Creek High School 3434 Silver Creek Road San Jose, CA 95121	Leadership Public Charter School @ W.C. Overfelt HS 1881 Cunningham Avenue San Jose, CA 95122
William.C. Overfelt High School 1835 Cunningham Avenue San Jose, CA 95122	Luis Valdez Leadership Academy @ Yerba Buena HS 1855 Lucretia Avenue San Jose, CA 95122
Yerba Buena High School 1855 Lucretia Avenue San Jose, CA 95122	Rainer Charter School @ Mt. Pleasant HS 1750 South White Road San Jose, CA 95127
Apollo High School 1835 Cunningham Avenue San Jose, CA 95122	

Contract Specifications:

ESUHSD reserves the right to add or delete related items from the contract at any time during the period of the contract. ESUHSD reserves the right to cancel immediately any awarded contract for any reason determined by ESUHSD to be detrimental to the health and welfare of the students and school personnel or that seriously

affects the quality of the service. ESUHSD will hold the Respondent Vendor in default if they have caused such condition to arise.

Failure to comply with any of the above requirements will be sufficient cause for the cancellation of the contract.

Term of Pricing

The term of the Fixed Pricing Period shall commence upon ESUHSD execution of the contract, tentatively scheduled for **December 1, 2023**. The period of time that prices quoted herein shall remain in effect for a minimum period of 12 months after bid award. The vendor must provide in writing any price changes 90 days prior to the annual renewal date. Time extensions may be granted upon mutual consent of all parties involved within the conditions of this bid, but not to exceed five (5) years.

In the event that parties involved consent in contracting time extensions, the following conditions for price adjustments shall apply. Prices bid herein may increase with the mutual consent of parties involved. The effective date of such increase shall be specified in writing by the District. All proposed price increases shall require the submission by the vendor of the national or regional published price list or printed notices of price changes. All purchase orders placed under this agreement shall be delivered and invoiced at the agreement price prevailing at the time the order is placed, regardless of the actual delivery date.

Respondent Vendors Cost

Any costs incurred by the Respondent Vendor for the development of their proposals are the sole responsibility of the Respondent Vendor and shall not be chargeable to the ESUHSD.

Price Adjustments

Prices for the services shall remain unchanged for twelve (12) months following the effective date of the contract. The Vendor shall have the right to request a price adjustment only thirty (30) days prior to the end of the contract term. During this thirty (30) days period, the Vendor may submit a request in writing to ESUHSD for a price adjustment that is consistent with and relative to price changes originating with and compelled by market trends and which changes are outside of the Vendor's control. The Vendor must fully document its request, attaching to the request, without limitation, such market data, to support the requested adjustment. ESUHSD may, in its sole discretion, approve or disapprove the requested adjustment, in whole or in part. Any approved adjustment shall be final and shall remain unchanged until the end of the next contract term.

Errors and Omissions

If a Respondent Vendor discovers any ambiguity, conflict, discrepancy, omission or other error in this RFP or any of its attachments, they shall immediately notify ESUHSD of such error in writing and request modification or clarification of the document. Modifications will be made via addenda. Clarifications will be posted to the PlanetBids website, without divulging the source of the request.

If a Respondent Vendor fails to notify ESUHSD, prior to the date fixed for submission of proposals, of an error in the RFP known to them, or an error that reasonably should have been known to them, they shall submit proposals at their own risk, and if they are awarded the contract, they shall not be entitled to additional compensation or time by reason of the error or its later correction.

Exceptions

If a Respondent Vendor takes exception to any part of this RFP, including but not limited to specification of the Insurance, Administrative and Legal Requirements as written herein or as amended by any addenda

subsequently issued, must be done in writing. Said exceptions must be submitted with the proposal, failure to do so will be construed as acceptance of all items.

Organization of Proposals

Proposal responses are to be organized simply and economically. Each Proposal shall be submitted in the following order with the following documents **ALL ITEMS BELOW ARE REQUIRED IN ORDER FOR THE PROPOSAL TO BE ACCEPTED AS A RESPONSIVE PROPOSAL:**

1. Executive Summary: Each proposal will have a cover letter on organization letterhead including proposal services, planning and implementation process, data privacy protection plan, and experience with educational projects.
2. Exhibit 1 – General Provider Information
3. Exhibit 2 - List of References (Required ESUSHD form on PlanetBids)
4. Exhibit 3 - Certificate of Non-Discrimination (Required ESUSHD form on PlanetBids)
5. Exhibit 4 - Non-Collusions Declaration (Required ESUSHD form on PlanetBids)
6. Exhibit 5 - Conflict of Interest Statement (Required ESUSHD form on PlanetBids)
7. Exhibit 6 – Fingerprinting Requirements (Required ESUSHD form on PlanetBids)
8. Exhibit 7 - Cost Proposal (Required ESUSHD form on PlanetBids)
9. W-9
10. Certificate of Liability Insurance (Endorsed to East Side Union High School District upon award.)

Proposals Become the Property of ESUHSD

Proposals become the property of ESUHSD and information contained therein shall become public property subject to disclosure laws after Notice of Intent to Award. ESUHSD reserves the right to make use of any information or ideas contained in the proposal.

Confidential Material

Respondent Vendor must notify ESUHSD in advance of any proprietary or confidential material contained in the bid and provide justification for not making such material public. ESUHSD shall have sole discretion to disclose or not disclose such material subject to any protective order which Respondent Vendor may obtain.

Reservations

With respect to this RFP, ESUHSD reserves certain rights at any time as follows:

1. Reject any proposal without indicating any reason for such rejection;
2. Waive or correct any minor or inadvertent defect, irregularity or technical error in a proposals, or in the process, or as part of any subsequent contract negotiation;
3. Request that vendors supplement or modify all or certain aspects of their proposals or other documents or materials submitted;
4. Terminate this RFP and issue a new RFP;
5. Modify the selection process, the specifications or requirements for materials or services, or the content or format of the bids;
6. Extend a deadline specified in this RFP, including deadlines for accepting proposals;
7. Negotiate with any or none of the vendors;
8. Modify the final contract from terms described in this RFP;
9. Terminate failed negotiations with a vendor without liability, and negotiate with other vendors;
10. Disqualify any vendor on the basis of a real or apparent conflict of interest, or evidence of collusion that is disclosed by the proposal or other data available to ESUHSD;

11. Request that services be provided by certain staff of a vendor, or request that certain staff of a vendor is excluded from providing services as determined by ESUHSD to be in its best interest;
12. Reject a vendor's proposal where the vendor is in breach of, or in default under, any other agreement with the ESUHSD;
13. Award multiple contracts if it is deemed necessary to provide the specified services.

Cancellation

This solicitation does not obligate the ESUHSD to enter into an agreement. ESUHSD retains the right to cancel this RFP at any time, should the project be canceled, ESUHSD loses the required funding, or it is deemed in the best interest of ESUHSD. No obligation, either expressed or implied, exists on the part of ESUHSD to make an award or to pay any cost incurred in the preparation or submission of a proposal.

Award of Contract

The award, if any, will be to the Respondent Vendor(s) whose proposal best complies with all of the requirements of the RFP documents and any addenda. Purchase orders shall be awarded to the Respondent Vendor(s) whose offer is determined to be the most advantageous to ESUHSD from the standpoint of suitability to purpose, quality, service, previous experience, price, ability to deliver, or for any other reason deemed by the Purchasing Manager to be in the best interests of ESUHSD and, as such, will not be determined by price alone and may not be the lowest bid especially where services are of utmost importance. The complete contract shall include the purchase order(s) and all amendment thereto, and the terms of this RFP and all attachments and amendments hereto.

General Description of the Proposed Contract

After the evaluation process is completed, the recommendation for award to one or more vendors will go forward to the Superintendent on behalf of the Board of Trustees for approval and then to the full Board of Trustees for Approval on **November 16, 2023**.

The term of the purchase order contracts will be from **December 1, 2023 to June 30, 2026**, with the ability to extend the Contract for two (2) additional one (1) year terms.

The Contract will require the proposer to adhere to the terms of their proposal and to act in accordance with all applicable laws and regulations that are in effect at the time the purchase order contract is signed, and that become effective during the term of the contract.

Execution of the Contract

The contract shall be signed by the Vendor and returned, along with the required attachments to the East Side Union High School District within 10 working days. The period for execution may be changed by mutual agreement of the parties. Contracts are not effective until approved by the appropriate East Side Union High School District officials. Any work performed prior to receipt of a fully executed contract shall be at Vendor's own risk.

Failure to Execute a Contract

Failure to execute the contract within the time frame identified above shall be sufficient cause for voiding the award. Failure to comply with other requirements within the set time shall constitute a failure to execute the contract. If the successful Vendor refuses or fails to execute the contract, the East Side Union High School District may award the contract to the next qualified highest ranked Vendor.

Force Majeure

The Vendor acknowledges ESUHSD is not liable for interruption of services due to any of the following causes, to the extent beyond its reasonable control: acts of God, accidents, riots, war, terrorist acts, epidemic, pandemic, quarantine, civil commotion, government order or law, and natural catastrophes.

Termination of Contract

The ESUHSD reserves the right to terminate any contract awarded hereunder for default at ESUHSD's convenience. If the contract is terminated for convenience, the vendor shall only be paid for services and products rendered at the date of notice of termination. Because ESUHSD terminates the contract, this does not preclude the vendor from meeting obligations to other school districts that have entered into a contract with the vendor utilizing the piggyback clause, if applicable.

Payment Invoicing

The ESUHSD will only pay by original invoice that has been signed by an ESUHSD employee. Invoice will not be paid if there is no signature as stated above. Invoices must be made out to ESUHSD and sent to the accounts payable at accountspayable@esuhsd.org. Invoices must show purchase order number, description of items purchased, unit prices, and all applicable taxes, and must include the Buy American certification stated earlier in the RFP. Invoices not including the proper purchase order number may experience delayed payment. Payment will be made on completion of the order. ESUHSD payment terms are Net 30.

All invoices must indicate the total quantity purchased, unit price awarded under the contract, any variance to that unit price (if any), and the extended cost of the items purchased. Invoices that do not reflect these items will be returned to the vendor for corrections and will not be paid until the invoice reflects all components listed above.

Administrative and Legal Requirements

Vendors must meet Administrative and Legal Requirements included in this RFP and as outlined in **Attachment A**.

Indemnification and Insurance Requirements

Indemnification. The Vendor will agree to indemnify, defend, and save harmless the ESUHSD, its officers, agents, employees, and volunteers from any and all claims and losses accruing or resulting to any and all persons, firms, or corporations furnishing or supplying work, services, materials, or supplies in connection with the performance of this agreement and from and against any and all injuries, claims and losses resulting to any person, firm, or corporation who may be injured or damaged by acts or negligence of vendor in the performance of this agreement.

Insurance. The Vendor will maintain general liability insurance, automobile coverage, and workers compensation coverage in such an amount as specified in **Attachment B**. ESUHSD shall be named as additional insured on a separate endorsement with respect to the general liability coverage. The Provider agrees to provide copies of the required policies of insurance to ESUHSD. A certificate of insurance or letter is required from vendor's insurance broker indicating compliance or ability to comply with the insurance requirements as stated below shall be provided with vendors' Proposals. Actual certificates and additional insured endorsements naming ESUHSD as additional insured will be required to be delivered prior to execution of the final contract.